

How do I set up email on my iPhone?

To set up your mailbox on an Apple iPhone or iPad, you need to:

•Open Settings > Mail > Add Account > Other > Add Mail Account, then you'll need to fill the right configurations for you mailbox:

Name: Anything

Email:example@yourdomain.com

Password: Mailbox Password

Description: Work, Business...etc

IMAP:

Incoming Mail Server

Host Name: imap.stackmail.com

Username:example@yourdomain.com

Password: Mailbox Password

Outgoing Mail Server

Host Name: smtp.stackmail.com

Username:example@yourdomain.com

Password: Mailbox Password

Once you've finished setting up the mail account, click on save and then edit the account, press on advanced and turn off the SSL.

Finally, go back and press on SMTP under "Outgoing Mail Server". Primary Server > Use SSL should be also turned off.

How do I setup my mailbox in Outlook?

We make use of 'autodiscover' technology, so that in the majority of cases, Microsoft Outlook can set up your account for you with only an email address and a password.

Automatic Setup

- In Outlook, choose the **File** tab
- Under 'Account Information', choose **Add Account**
- On the Auto Account Setup page, enter your name, email address, and password, and then choose **Next**
- Choose **Finish**

Manual Setup

If automatic setup failed, you can choose Manual setup or additional server types to enter your settings manually. Use these settings:

Account type: IMAP

Incoming mail server: imap.stackmail.com.

Outgoing mail server: smtp.stackmail.com.

Incoming server port (IMAP): 993

Use the following type of encrypted connection: SSL

Outgoing server port (SMTP): 587

Use the following type of encrypted connection: TLS

When setting up your account, please choose More Settings > Outgoing Server and check the box for 'My outgoing server (SMTP) requires authentication'.

If you experience any problems with the connection or receive a certificate warning, please disable SSL/TLS encryption and change the incoming server port to 143.